



## Code of Conduct

Lilleshall Hall Golf Club (the Club) is committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees and guests.

Members, guests and visitors are all reminded that an acceptable standard of behaviour is expected in all areas of the Club and course at all times and that upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by both the restrictions and penalties which may be imposed for any breach of the Club's standards or serious misconduct in failing to meet the standards set in this Code of Conduct.

Members will be liable for any breach committed whether by themselves or their guests.

The Club expects members and their guests, and visitors to the Club, to treat other members, guests and visitors to the Club with due respect in relation to verbal, written and social media communications.

The Club wishes to draw the attention of all members, guests and visitors to R&A Rule 1.2 – Standards of Player Conduct: All players are expected to play in the Spirit of the Game and R&A Rule 1.2b – Code of Conduct.

Lilleshall Hall Golf Club has adopted the following Code of Conduct as a Local Rule.

### 1. On the course: All golfers must:

- Avoid slow play, apply Ready Golf principles and allow other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front.
- Make themselves aware of and adhere to the playing format of the day, where this is applicable (for example on competition days).
- Adhere to the dress code and R&A and local rules of the course.
- Demonstrate fair play both on and off the course.
- Always follow established golf etiquette respecting the course, such as:
  - Repairing pitch marks, replacing divots, raking bunkers.
  - Showing the necessary respect to fellow golfers at all times, which incorporates; no shouting on the course, no misuse of equipment (i.e. throwing clubs in frustration etc.), no aggressive behaviour, or the taking of performance enhancing medication.
  - Conduct yourself in a sportsmanlike manner and do not knowingly cheat, disrespect employees, officials or fellow players.
  - Mobile phones must be switched to silent on the golf course.





## 2. In the clubhouse: Members, guests and visitors are reminded that:

- Any form of discrimination, harassment or intimidation is regarded as unacceptable behaviour.
- Consumption of excessive quantities of alcohol is not permitted by law.
- The use of foul or abusive language such as swearing has no place in the clubhouse and any member heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is noticed to be consistently using bad language after being warned then their continued membership will be reviewed accordingly.
- Smoking or the use of e-cigarettes is not permitted within any of the Club buildings.
- The taking of illegal substances will incur immediate suspension and loss of membership.
- Please be considerate towards others when using your mobile phone in the clubhouse.
- Whilst fully acknowledging that adult “banter” contributes to creating a healthy atmosphere among members, these rules are designed to safeguard others who find such banter offensive or intimidating.

This Code of Conduct is not intended to create a bureaucratic, regulatory environment, but rather to promote and enhance our Club's values.

A person engaging in any behaviour that may be detrimental to the game of golf or Lilleshall Hall Golf Club is in breach of this Code of Conduct and should be reported to the Club Secretary.

It is in the best interests of the game that such behaviour is reported, and all players, members, guests, visitors and members of the public are encouraged to report such behaviour.

Whilst it is expected that there will generally be full compliance with this Code of Conduct there may be circumstances when this is not the case. Where there is a breach then the matter will be dealt with in accordance with the Club's Disciplinary Procedure (See Rule 11), which is available to view on the Club's website or from the Club Secretary.

## 3. Outside the club environment:

All members are reminded that the use of foul, abusive or otherwise inappropriate language on any of the club's social media channels is unacceptable, and any language or statements that brings, or may bring the club into disrepute, is not permitted.

