



LILLESHALL HALL GOLF CLUB

PLAY SAFE - PLAY FAIR

A GUIDE ON RETURNING TO PLAY GOLF AT LILLESHALL HALL GOLF CLUB

Welcome back to the new normal

Updated - 24th July 2020

The Directors, volunteers, and all the staff at Lilleshall Hall Golf Club are delighted, at this stage of the Covid 19 pandemic, to be able to welcome you back to the club for playing golf. A time will come when we will be able to return to normal, but currently we have to operate under the 'new normal' Play Safe, Stay Safe guidelines that have been laid down by both the government and golf's governing bodies. We have also reviewed and tailored our own systems to ensure that our members can enjoy a round of golf safely at their club.

This document also covers our own addition to the governing bodies message: Play Fair. Unique times require unique solutions for all clubs including our own. Golf is re-starting and is being permitted under stringent social distancing constraints. We are being recommended to use tee-times to control access to the golf course. Access must be equitably shared amongst all members, and we would ask for your cooperation to deal with what continues to be huge demand for access.

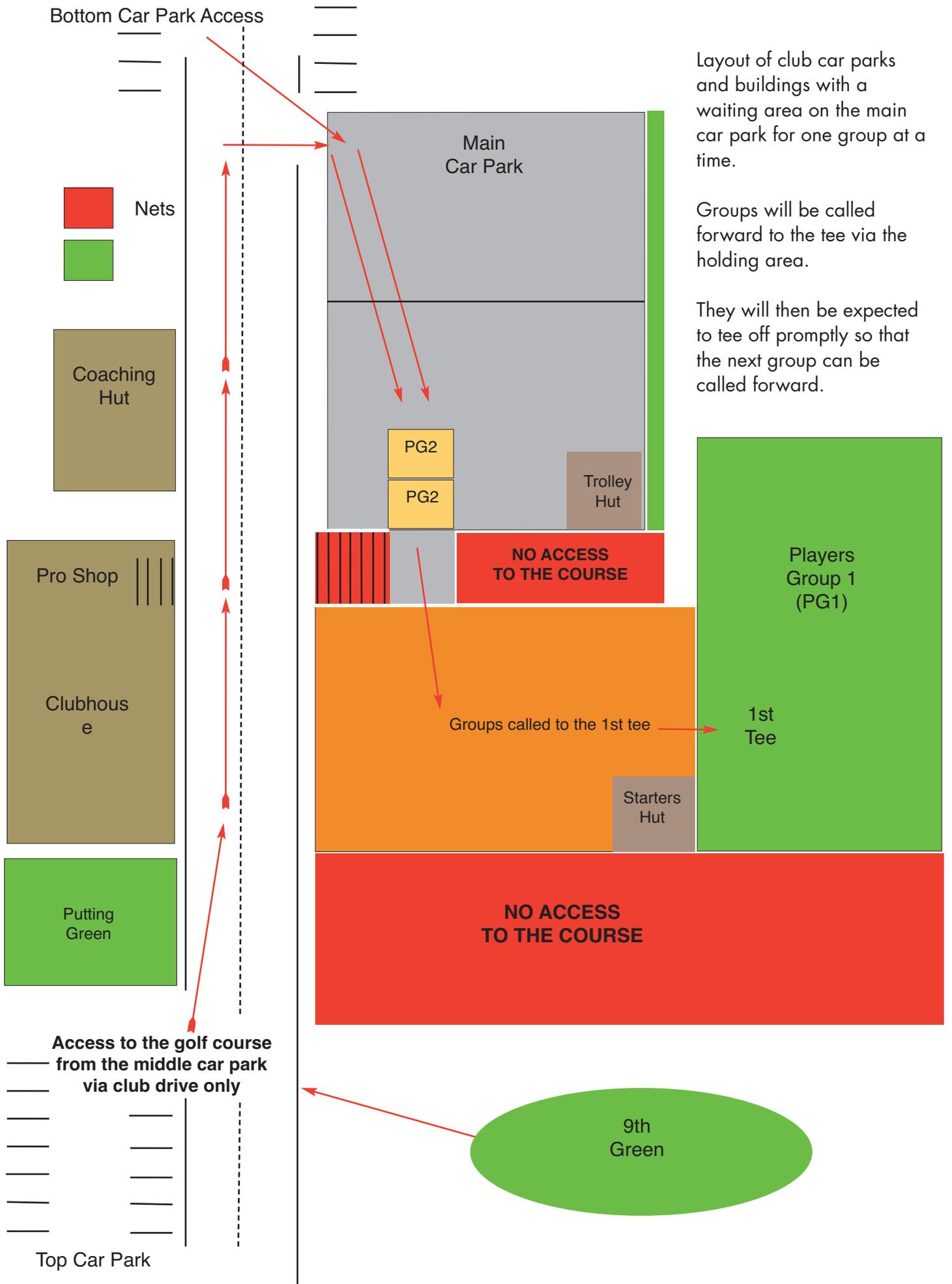
This process is pivotal to the safety and smooth running of our return to play policy. It is crucial that all members follow this process in a disciplined manner to make sure that we do not breach any rules that could jeopardise the club's reputation or create any repercussions. Breaches could result in us having to close the course again, something which no one wants, and if we all act responsibly, can be avoided.

The steps outlined may seem a little stringent but in these unprecedented times we must all act in the best interests of the Club's wish to keep everyone safe.



1. Tee times may only be booked at any time through our Intelligentgolf online booking system, or by phone to the Professional shop on 01952 604776 option 1 from 08:00am onwards.
2. You can only make a maximum of three 18 hole advanced bookings per week. The booking can only be made for you and your playing partners and must include both the name and membership number of the players. *Please make the Pro shop staff aware if any changes need to be made to your booking.
3. If you wish to play on your own, please call the Pro-shop.
4. You may ring on a daily basis to take advantage of any un-booked tee times later that day. These slots, if available, will be over and above your allocated three booked tee times.
5. If we are unable to supply the demand of our members, we may need to review the number of rounds each member can book each week, in line with our Play Fair policy.
6. As part of our Play Fair policy, we would like to encourage any furloughed or non-working members to avoid play at peak weekend times (09:00am to 11:00am) to allow our key worker members an opportunity to play.
7. Tee times are available at 10-minute intervals.
8. We would advise you not to arrive at the course without a tee time as you will not be able to play.
9. Please come to the waiting area no earlier than 20 minutes before your tee time.
10. Please change your shoes in the car park as changing facilities will only be open for the use of the toilets and washbasins. Whilst the lounge and bar area are now (4th July) open, access is only via the balcony. Our guide on how to use the clubhouse is available on our website.
11. To ensure social distancing is observed around the 1st tee we have introduced a waiting area for the group following the players on to the first tee. When you or your group are ready to play golf please make your way to the waiting area 10 minutes before your tee time. The waiting area is located by the Directors' spaces in the main car park. Please follow the "one-way" pedestrian system that is in operation. This has been set out to observe the two metre social distancing policy.
12. Please check in with the Pro shop or ask a member of the Pro shop team for anything you need for your game.
13. A member of the Pro Shop staff or designated course marshal will be at first tee to welcome you, hand out score cards and ask you to proceed to play.
14. Play can only be started from the first tee. Starting from any other tee is not permitted.
15. The course is closed for play before 07:30am and the first tee will be closed from 18:30pm. (All timings will be kept under review).
16. Club buggies will be available for hire but only for single occupancy.
17. Bunker rakes have been removed, and bins, ball washers, divot boxes and shoe cleaning equipment has been covered. Please do not touch flagsticks and only touch your own golfing equipment.

18. On completion of your round and if you are staying for refreshments, please follow the guidance, sanitise your hands regularly and respect social distancing.



Layout of club car parks and buildings with a waiting area on the main car park for one group at a time.

Groups will be called forward to the tee via the holding area.

They will then be expected to tee off promptly so that the next group can be called forward.

Access to the golf course from the middle car park via club drive only

Top Car Park