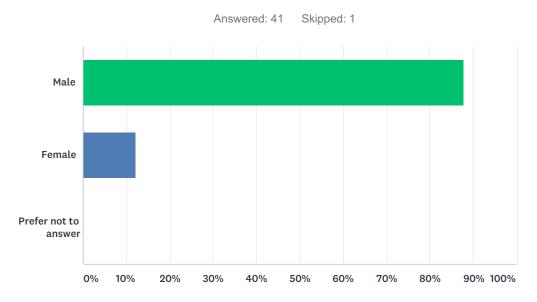
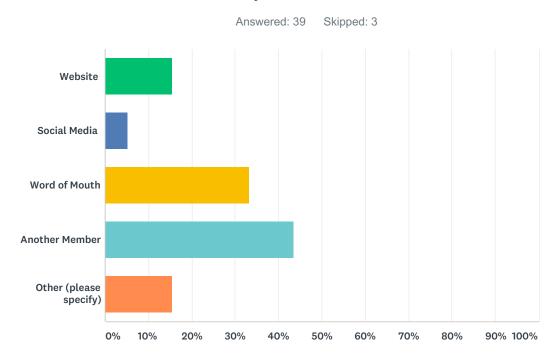
Q1 Please indicate your sex



ANSWER CHOICES	RESPONSES	
Male	87.80%	36
Female	12.20%	5
Prefer not to answer	0.00%	0
TOTAL		41

Q2 How did you find out about us?



ANSWER CHOICES	RESPONSES	
Website	15.38%	6
Social Media	5.13%	2
Word of Mouth	33.33%	13
Another Member	43.59%	17
Other (please specify)	15.38%	6
Total Respondents: 39		

Q3 What attracted you to the club?

Answered: 39 Skipped: 3

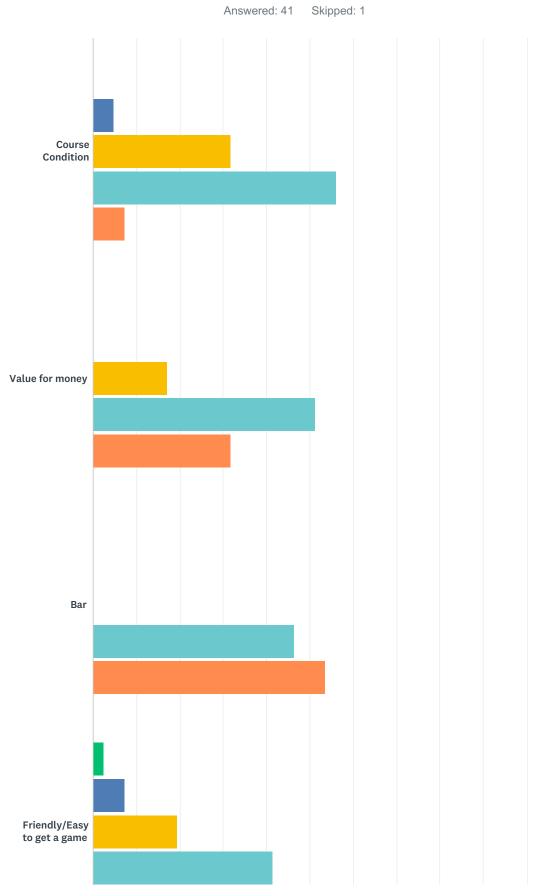
#	RESPONSES	DATE
1	The friendliness of the members	9/3/2018 10:50 PM
2	Course layout	9/3/2018 10:02 PM
3	The membership price for my age range	9/3/2018 7:06 PM
4	Always liked it	9/3/2018 6:37 PM
5	Always liked it	9/3/2018 6:36 PM
6	Price	9/3/2018 4:34 PM
7	Near to home	9/3/2018 4:08 PM
8	New par 5,s and recipericol golf arrangements.	9/3/2018 3:35 PM
9	Friends are members	9/3/2018 2:01 PM
10	Multi club membership	9/3/2018 1:22 PM
11	Sensible price and a good course	9/3/2018 12:32 PM
12	Great course and great deal	9/3/2018 12:09 PM
13	I have always known of LHGC and have played the course a number of times over many years. I found that the travelling to Walsall GC, where I had been a member for over 40 years, was beginning to be tiresome, and so looked for a more local Club which I enjoyed playing. I know several LHGC members who told me of the friendly atmosphere generated by the Club, so both the 'push' factors from the location of Walsall GC and the 'pull' factors from LHGC were the main attractions.	8/30/2018 12:49 PM
14	Our group joining plus the attractive deal	8/23/2018 7:08 AM
15	Always liked it	8/22/2018 5:38 AM
16	Challenging course,lovely club house,friendly atmosphere	8/21/2018 8:43 AM
17	Friends suggestion and access to 3 courses.	8/20/2018 9:17 PM
18	Close to my home. Condition of facilities. Did not have to book tee time	8/20/2018 9:24 AM
19	Local to where I live, private members club, relaxed feel	8/20/2018 8:49 AM
20	Local to where I live, private members club, relaxed feel	8/20/2018 8:49 AM
21	Price	8/18/2018 5:59 AM
22	Countryside setting	8/17/2018 9:56 PM
23	Recommended by several members also learnt to play with Ed for months so new the club abit	8/17/2018 7:00 PM
24	Price and the condition of the course plus good atmosphere around the club made to feel very welcome	8/17/2018 6:21 PM
25	Just agreat golf course, members very friendly .staff made you feel apart of the lilleshall family	8/17/2018 6:02 PM
26	Members club	8/17/2018 5:51 PM
27	Value for money The welcome i received when i visited before joining	8/17/2018 4:55 PM
28	Location	8/17/2018 4:01 PM
29	Layoutand facilities	8/17/2018 3:22 PM
30	Nicer course, access to course ie no tee times and flexibility.	8/17/2018 2:35 PM
31	Very friendly atmosphere	8/17/2018 2:25 PM

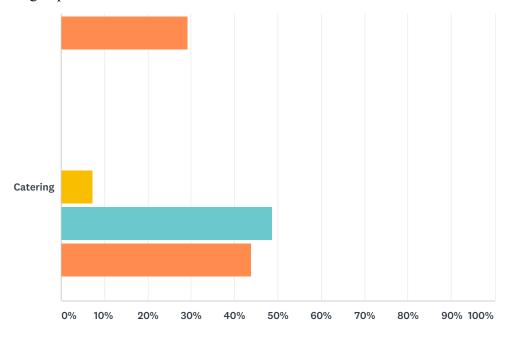
Members Survey - Aug/Sept 2018

SurveyMonkey

32	Good rate, partnership with Bridgenorth and Shrewsbury golf clubs.	8/17/2018 1:28 PM
33	Location near to me, well conditioned golf course.	8/17/2018 1:04 PM
34	Fair rate of membership and a good golf course	8/17/2018 12:45 PM
35	Good friendly membership and challenging and fun course	8/17/2018 12:45 PM
36	Lovely course kept in good condition overall.	8/17/2018 12:45 PM
37	Golf	8/17/2018 12:30 PM
38	Quality of course	8/17/2018 12:29 PM
39	Friends played here	8/17/2018 12:29 PM

Q4 Please rate the following aspects of our Club





	VERY POOR	POOR	ADEQUATE	GOOD	VERY GOOD	TOTAL
Course Condition	0.00%	4.88%	31.71%	56.10%	7.32%	
	0	2	13	23	3	41
Value for money	0.00%	0.00%	17.07%	51.22%	31.71%	
	0	0	7	21	13	41
Bar	0.00%	0.00%	0.00%	46.34%	53.66%	
	0	0	0	19	22	41
Friendly/Easy to get a game	2.44%	7.32%	19.51%	41.46%	29.27%	
	1	3	8	17	12	41
Catering	0.00%	0.00%	7.32%	48.78%	43.90%	
	0	0	3	20	18	41

Good

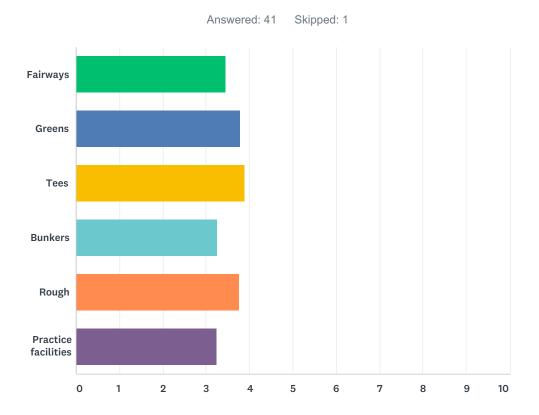
Very Good

Adequate

Poor

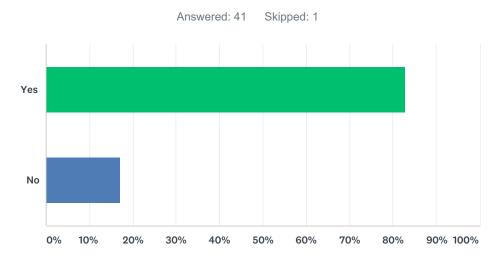
Very Poor

Q5 Please rate different aspects of the Course



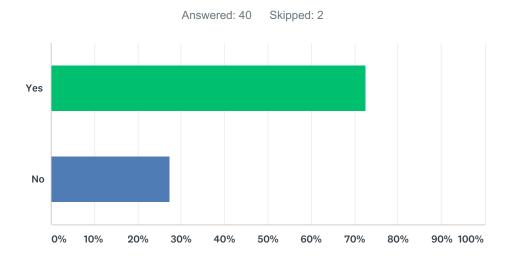
	VERY POOR	POOR	ADEQUATE	GOOD	VERY GOOD	TOTAL	WEIGHTED AVERAGE
Fairways	2.44%	7.32%	39.02%	43.90%	7.32%		
	1	3	16	18	3	41	3.46
Greens	0.00%	9.76%	17.07%	58.54%	14.63%		
	0	4	7	24	6	41	3.78
Tees	0.00%	5.00%	20.00%	55.00%	20.00%		
	0	2	8	22	8	40	3.90
Bunkers	0.00%	24.39%	31.71%	36.59%	7.32%		
	0	10	13	15	3	41	3.27
Rough	2.44%	2.44%	29.27%	48.78%	17.07%		
	1	1	12	20	7	41	3.76
Practice facilities	2.44%	14.63%	46.34%	29.27%	7.32%		
	1	6	19	12	3	41	3.24

Q6 Do you receive the Hon. Sec's emails?



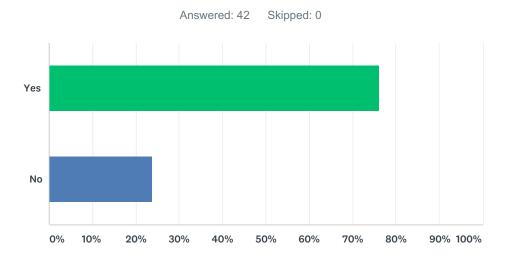
ANSWER CHOICES	RESPONSES	
Yes	82.93%	34
No	17.07%	7
TOTAL		41

Q7 Do you know about the competitions you are eligible to enter as a new member?



ANSWER CHOICES	RESPONSES	
Yes	72.50%	29
No	27.50%	11
TOTAL		40

Q8 Would you like to know about other club members that want to play golf at the same time as you?



ANSWER CHOICES	RESPONSES	
Yes	76.19%	32
No	23.81%	10
TOTAL		42

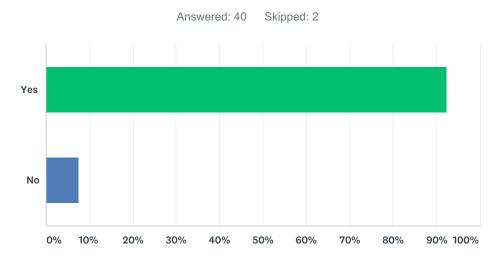
Q9 Do you have any further comments that you would like to make about our Club?

Answered: 34 Skipped: 8

#	RESPONSES	DATE
1	Thank you to all the members I have met so far, the welcome and offers of games has been fantastic and is very much appreciated.	9/3/2018 10:50 PM
2	Fantastic start to my membership at the club. Some new rules and that have confused me slightly but club to club work differently.	9/3/2018 7:06 PM
3	When i joined i was told the greens would be quite quick in the summerit has been a bit of a disappointment as they are the slowest i have ever played onbut thats the only down side to the club	9/3/2018 6:37 PM
4	When i joined i was told the greens would be quite quick in the summerit has been a bit of a disappointment as they are the slowest i have ever played onbut thats the only down side to the club	9/3/2018 6:36 PM
5	Greens are not up to Standard	9/3/2018 4:08 PM
6	No	9/3/2018 3:35 PM
7	Stop 4 balls on competition days	9/3/2018 2:01 PM
8	No	9/3/2018 1:22 PM
9	n/a	9/3/2018 12:32 PM
10	N/a	9/3/2018 12:09 PM
11	I have only been a member for a few weeks and am still getting my bearings and finding out about the way to play the course, but I have enjoyed every aspect of my membership thus far. The Professional staff and the bar staff have been very helpful, the members that I have met have been extremely friendly, and I am beginning to 'settle in'. I just can't read the greens though!	8/30/2018 12:49 PM
12	Very friendly and receptive staff, from pro shop to bar staff to office	8/23/2018 7:08 AM
13	Greens a little quickerand over seeding new fairways on par 5sdrainage lines improved	8/22/2018 5:38 AM
14	I'm new so still finding my feet ,maybe comp entry system could be on line might make it easier for people that work to plan around them	8/21/2018 8:43 AM
15	One of the main reasons I play golf is still to play competitive sport. As a new member I have limited playing partners. I have found it very difficult to play in as many competitions as I would have liked as there is no formal system to enter competitions. Also on the Summer knock out competitions I entered leaving my telephone number on the sheet, but in every case I was unable to contact my playing partner and ended up being eliminated without hitting a ball. This was very frustrating and I had never had this problem before at my previous club. I understand this is a private members club, however a better system of assuring you can get access to play in competitions is a must for me to remain as a member.	8/20/2018 9:24 AM
16	Seems well-organised, friendly	8/20/2018 8:49 AM
17	Seems well-organised, friendly	8/20/2018 8:49 AM
18	Booking system would very beneficial especially for new members to play in the competitions	8/18/2018 5:59 AM
19	No	8/17/2018 9:56 PM
20	Think the buddy system on fb os great always found games easy to get members very friendly	8/17/2018 7:00 PM
21	A lovely friendly club with a great atmosphere	8/17/2018 6:59 PM
22	Need to make the 2 new par 5 available on sat/navigation	8/17/2018 6:21 PM
23	Just keep on doing,what you do now, and just get better for. The future members	8/17/2018 6:02 PM

24	Have been made very welcome by members.	8/17/2018 5:51 PM
25	Enjoying my time at the club very much	8/17/2018 4:01 PM
26	No	8/17/2018 3:22 PM
27	Overall very happy with moving to the club. A very friendly club. Sometimes it's hard to figure out what competition is happening and when. Good range of communications from club as well and feel that the club actually cares about its members	8/17/2018 2:35 PM
28	There should be 2 separate questions re: friendly/easy to get a game. Very friendly. But there are to many players from other clubs and a lot of societies making it difficult sometime to get a game	8/17/2018 2:25 PM
29	After moving from Shifnal where they use an online booking system, I find it quite frustrating that I have to hang around the 1st tee for some considerable time to get started. As I haven't managed to get into a group I feel that it is off putting to try and get a game on Saturday or Sunday which is generally the only time I get to play 18 holes. Also I find that there seems to be an awful lot of tee restrictions to satisfy society bookings.	8/17/2018 1:28 PM
30	N/A	8/17/2018 1:04 PM
31	None	8/17/2018 12:45 PM
32	Have been made very welcome	8/17/2018 12:45 PM
33	I believe the greens need to be quicker. The new facilities at the practice area are good.	8/17/2018 12:29 PM
34	This is a test	8/1/2018 3:45 PM

Q10 Overall, has the club met your expectations since you joined?



ANSWER CHOICES	RESPONSES	
Yes	92.50%	37
No	7.50%	3
TOTAL		40